

Contact Information COVID-19-related Support Measures

Key Schemes	Action Needed?	How can I apply?	How can I enquire or appeal?	What if I do not know how to use online channels?	Where can I find more info?
Households and Individuals					
Cash Payouts					
<ul style="list-style-type: none"> Solidarity Payment 	Automatic for SCs and LTVP+	PRs with SC spouse, child(ren) and parent can apply via http://go.gov.sg/sppr	Call 1800-2222-888 or submit an enquiry / appeals form via https://go.gov.sg/csp2020contact	Call 1800-2222-888 to ask for a physical form to be sent by post	https://go.gov.sg/sp2020
<ul style="list-style-type: none"> Care and Support Package 	Automatic	N/A	Call 1800-2222-888 or submit an enquiry / appeals form via https://go.gov.sg/csp2020contact	Call 1800-2222-888 to ask for a physical form to be sent by post	https://go.gov.sg/csp2020
<ul style="list-style-type: none"> Workfare Special Payment 	Automatic	N/A	Call 1800-2222-888 or submit an enquiry / appeals form via https://www.cpf.gov.sg/writetous	Call 1800-2222-888 to ask for a physical form to be sent by post	https://go.gov.sg/csp2020
Temporary Assistance					
<ul style="list-style-type: none"> Temporary Relief Fund (from 1 to 30 Apr) 	Application	Apply via http://www.go.gov.sg/temporary-relief-fund <ul style="list-style-type: none"> SC or PR aged 16 and above; Lost job or at least 30% of income due to COVID; Prior gross monthly household income ≤ 	Call 1800-222-0000 or email msf_qsm@msf.gov.sg	Call 1800-222-0000; or visit: <ul style="list-style-type: none"> CC or SSO for applications SSO for appeals 	Go.gov.sg/msf-covid19-support

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<ul style="list-style-type: none"> COVID-19 Support Grant (from 1 May) 	Application	<p>\$10,000, or monthly per capita income ≤ \$3,100;</p> <ul style="list-style-type: none"> Not on ComCare assistance <p>Applications open from 1 May 2020; MSF will announce details shortly</p> <ul style="list-style-type: none"> SC or PR aged 16 and above; Lost job due to COVID; Prior gross monthly household income ≤ \$10,000, or monthly per capita income ≤ \$3,100; Lives in a property with AV ≤ \$21,000; and Not on ComCare assistance 	Call 1800-222-0000 or email msf_qsm@msf.gov.sg	<p>CCs and SSOs will be open during circuit breaker.</p> <p>Call 1800-222-0000, or visit a CC or SSO.</p> <p>CCs and SSOs will be open during circuit breaker.</p>	Go.gov.sg/msf-covid19-support
<p>Employment</p> <ul style="list-style-type: none"> SG United Jobs 	Application	Apply via the Jobs Portal https://sgunitedjobs.gov.sg	Call 6883-5885	<p>Call 6883-5885 or visit WSG Careers Connect at Lifelong Learning Institute (Paya Lebar), Woodlands Civic Centre and Our Tampines Hub</p> <p>WSG Careers Connect will be open during circuit breaker.</p>	https://sgunitedjobs.gov.sg

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Businesses & Self-Employed					
Cash Support					
<ul style="list-style-type: none"> Jobs Support Scheme 	Automatic	N/A	Call 1800-352-4728 or submit an appeals form via https://go.gov.sg/jss	Call 1800-352-4728 IRAS service counters are closed during circuit breaker	go.gov.sg/jss
<ul style="list-style-type: none"> Enhanced Wage Credit Scheme 	Automatic	N/A	Call 1800-352-4727 or email wcs@iras.gov.sg	Call 1800-352-4727 IRAS service counters are closed during circuit breaker	http://www.iras.gov.sg/irasHome/wcs.apx
Self-Employed					
<ul style="list-style-type: none"> Self-Employed Person Income Relief Scheme (SIRS) 	Automatic for eligible SEPs aged 37 and above in 2020 who declared positive SEP income for Work Year 2018	<p>Applications open on 27 Apr 2020</p> <p>Application needed for other eligible SEPs aged 21 and above in 2020.</p> <p>Apply via https://ntuc.com.sg/sirs</p>	<p>For appeals or enquiries on scheme, call 6438-5122 or email mom_sirs_feedback@mom.gov.sg</p> <p>For appeals or enquiries on applications, email SIRS@ntuc.org.sg</p>	<p>Hotline open on 22 Apr</p> <p>Call 6713-5777</p>	https://ntuc.com.sg/sirs
Other Measures					
<ul style="list-style-type: none"> Temporary Bridging Loan Programme 	Application	Apply via https://www.enterprisesg.gov.sg/financial-assistance/loans-and-	Call 6898-1800 or email enquiry@enterprisesg.gov.sg	Call 6898-1800, or approach any of the participating financial	https://www.enterprisesg.gov.sg/financial-assistance/loans-

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<ul style="list-style-type: none"> EFS – SME Working Capital Loan 	Application	<p>insurance/loans-and-insurance/temporary-bridging-loan-programme/apply</p> <p>Apply via https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/apply</p>	Call 6898-1800 or email enquiry@enterprisesg.gov.sg	<p>institutions listed in the link below: https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/temporary-bridging-loan-programme/apply</p> <p>Call 6898-1800, or approach any of the participating financial institutions listed in the link below: https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/apply</p>	<p>and-insurance/loans-and-insurance/temporary-bridging-loan-programme/overview</p> <p>https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/overview</p>
<ul style="list-style-type: none"> Property Tax Rebates for Non-Residential Properties 	Automatic for eligible property owners	By 31 May 2020, all property owners would have received their rebate notices. Property owners will be required to pass on fully the rebate.	Call 1800-356-8300 or email gsm@iras.gov.sg	Call 1800-356-8300 IRAS service counters are closed during circuit breaker	https://www.iras.gov.sg/irashome/uploadedFiles/IRASHome/e-Tax_Guides/Property%20Tax%20Rebate%20for%20Non-Residential%20Properties%20in%202020.pdf

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Any other queries	Please email SGBudget@mof.gov.sg				

Accurate as of 21 April 2020